

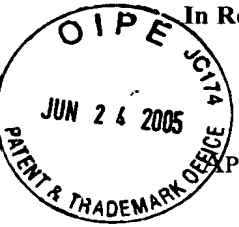
Amendment dated: June 24, 2005

Customer No.: 00909

Application Serial No.: 09/455,534

Attorney Docket No. 067220-0313100

In Response to Office Action mailed March 24, 2005



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

IN RE PATENT  
APPLICATION OF:

Michael ZIRNGIBL *et al.*

SERIAL NO.:

09/455,534

FILING DATE:

December 7, 1999

ART UNIT :

2645

EXAMINER

M. CHOW

FOR:

SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT  
OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES, WITH  
INTEGRATED INBOUND AND OUTBOUND VOICE SERVICES

**RESPONSE TO NON-FINAL OFFICE ACTION**

**Mail Stop Amendment**

Commissioner for Patents

P.O. Box 1450

Alexandria, VA. 22313-1450

Dear Sir:

In response to the Office Action mailed **March 24, 2005**, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims beginning on page 2 of this paper.

**Remarks/Arguments** begin on page 8 of this paper.

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a), and any fees required therefore (including fees for net addition of claims) are hereby authorized to be charged to our Deposit Account No. 033975 (**Ref. No. 067220-0313100**).